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ASHFIELD DISTRICT COUNCIL



Council Offices, Urban Road, Kirkby in Ashfield Nottingham NG17 8DA

Agenda

Scrutiny Panel A

Date: Thursday, 6th October, 2022

Time: **7.00 pm**

Venue: Committee Room, Council Offices, Urban Road,

Kirkby-in-Ashfield

For any further information please contact:

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Scrutiny Panel A

Membership

Chairman: Councillor Dave Shaw

Vice-Chairman: Councillor Caroline Wilkinson

Councillors:

Dale Grounds Lauren Mitchell Warren Nuttall David Walters

Vacancy

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SUMMONS

You are hereby requested to attend a meeting of the Scrutiny Panel A to be held at the time/place and on the date mentioned above for the purpose of transacting the business set out below.

Theresa Hodgkinson Chief Executive

	AGENDA	Page
1.	To receive apologies for absence, if any.	
2.	Declarations of Disclosable Pecuniary or Personal Interests and/or Non-Registrable Interests.	
3.	To receive the minutes of the meeting of the Panel held on 14 July 2022.	5 - 8
4.	Scrutiny Review: Gambling Harm.	9 - 14
5.	Scrutiny Review: Waste and Recycling.	15 - 32



Agenda Item 3

SCRUTINY PANEL A

Meeting held in the Committee Room, Council Offices, Urban Road, Kirkby-in-Ashfield,

on Thursday, 14th July, 2022 at 7.00 pm

Present: Councillor Dave Shaw in the Chair;

Councillors Dale Grounds, Lauren Mitchell,

Warren Nuttall, David Walters and

Caroline Wilkinson.

Apology for Absence: Councillor Jim Blagden.

Officers Present: Lynn Cain, Mike Joy and Shane Wright.

SA.1 <u>Declarations of Disclosable Pecuniary or Personal Interests</u> and/or Non-Registrable Interests

No declarations of interest were made.

SA.2 Minutes

RESOLVED

that the minutes of the meeting of the Panel held on 10 March 2022, be received and approved as a correct record.

SA.3 Scrutiny Review: Gambling Harm

The Scrutiny Research Officer welcomed all present to the meeting and introduced the report. He asked Members to note that following a recent Chairs and Vice Chairs meeting it had been acknowledged that the current Scrutiny Work Programme was extensive and therefore the Panel needed to be expedient with its reviews to ensure all review topics were completed within the 2022/23 municipal year.

With that in mind, Members took the opportunity to consider the Centre for Governance and Scrutiny (CfGS) guidance document titled '10 questions to ask if you are scrutinising gambling harm'. The publication was part of a CfGS project in partnership with the Gambling Commission to raise awareness and increase the involvement of elected members in overview and scrutiny roles tackling gambling harm as a review topic.

The draft terms of reference, as outlined in the report, were also considered and accepted as appropriate for the review.

Following a recent meeting with the Service Manager for Customer Services to ascertain if any Council staff in front facing roles have offered advice or support to residents in relation to gambling addictions, it was evident that customers were extremely reticent towards revealing any gambling addictions or difficulties they were experiencing. It was more common for issues to present themselves as debt, housing or employment problems rather than the addiction itself.

In addition, customer services staff were not specialists in these fields and were trained to be cautious about offering any detailed advice to vulnerable adults. Their role however, did include signposting the individual to charities or organisations that dealt with gambling addictions specifically.

It was acknowledged that the nearest Gamblers Anonymous organisation was in Nottingham City and that no particular initiatives were currently running within the Ashfield area. There were also currently no links to any organisations of this nature on the Council's website.

A discussion then took place and Members debated and commented upon the following:

- gambling problems manifesting themselves as housing and debt difficulties resulting in the Council becoming involved to assist local residents and their families remain secure in their homes
- the essential work being carried out by the Council's Housing Debt Management Team to support local residents experiencing financial difficulties
- the quality of Gambling Harm information contained on the Citizens' Advice Bureau (CAB) website and the possibility of the Council signposting this site within its own pages
- acknowledgement that the Government's Gambling Act White Paper would imminently be published with Members being keen to review the content as soon as possible
- the insidious increase in TV gambling across both adult and children's programming schedules in the form of adverts and competitions with the stark realisation that charitable organisations were now also jumping of the bandwagon to raise much needed funds for their causes
- acceptance of the fact that gambling will never be eradicated but that many improvements can still be made to reduce addiction risk for vulnerable individuals
- the increasing problem of gambling addiction within younger age groups arising from the plethora of 'loot box' offers through multiple gaming platforms and TV programming
- the need for education to commence during primary school years to ensure children are fully aware of the temptations of gambling, in any form, from an early age

• the possible benefits of including short educational gambling harm videos on the Council's website alongside any supporting/signposting information.

RESOLVED that

- a) the Centre for Governance and Scrutiny publication regarding '10 questions to ask if you are scrutinising gambling harm', as attached to the report, be received and noted;
- b) the proposed review terms of reference, as outlined in the report, be approved;
- c) the Scrutiny Research Officer be requested to circulate a copy of the Gambling Act White Paper to Panel Members as soon as it is published.

The meeting	closed	at 7.50	pm
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Chairman.





Report To:	SCRUTINY PANEL A
Date:	6 OCTOBER 2022
Heading:	SCRUTINY REVIEW: GAMBLING HARM
Executive Lead Member:	NOT APPLICABLE
Ward/s:	ALL
Key Decision:	NO
Subject to Call-In:	NO

Purpose of Report

The purpose of this report is to provide Members with an update regarding the ongoing Scrutiny Review: Gambling Harm, specifically regarding the publication of the Gambling Reform White Paper.

Recommendation(s)

Scrutiny Panel A Members are recommended to:

a. Note the information contained within this report.

Reasons for Recommendation(s)

Gambling Harm was added to the scrutiny work programme by the Overview and Scrutiny Committee in December 2021.

Alternative Options Considered

Members could consider waiting until the full publication of the Gambling Act White Paper before deciding recommendations for the Scrutiny Review: Gambling Harm. Members could also consider not formulating any recommendations for the review.

Detailed Information

PREVIOUS MEETING – JULY 2022

At the previous meeting of Scrutiny Panel A, Members resolved the following:

- a. The Centre for Governance and Scrutiny publication regarding '10 questions to ask if you are scrutinising gambling harm', as attached to the (July 2022) report, be received and noted.
- b. The proposed review terms of reference, as outlined in the (July 2022) report, be approved.

Review Topic	Gambling Harm
Review Group	Scrutiny Panel A
Officer Support	Scrutiny Research Officer, Service Manager – Scrutiny and Democratic Services, Democratic Services Officer
Rationale	Key project being undertaken by the Centre for Governance and Scrutiny and Gambling Commission to raise awareness and increase the involvement of elected members in overview and scrutiny roles in tackling gambling harm. Furthermore, key issue raised at a recent Council meeting.
Purpose/Objectives	Utilise the 10 questions proposed by the Centre for Governance and Scrutiny to understand Gambling Harm in Ashfield, as well as the national context regarding Gambling Harm.
Indicators of Success	 Understanding the scope of gambling harm in Ashfield Understanding how national legislation and policy impacts Ashfield Identifying how the Council can play a more prominent role in raising awareness of gambling harm Identifying how the Council can work with partners to integrate gambling harm prevention
Methodology/Approach	 Task and Finish groups Centre for Governance and Scrutiny review guidance Interviewing key witnesses (both internal and external)
Witnesses/Experts	 Council Officers (Planning, Licensing, Health and Wellbeing) Representatives from third sector organisations relating to gambling
Sources of Evidence	 Policy and Legislation Local Policy Interviewing key witnesses
Site Visits	Not applicable for this review.
Evidence Sources for Views of Stakeholders	ConsultationWorkshopsPublic meetings
Resources Requirements	To be confirmed by Panel Members.

Barriers/Risks It could be difficult to identify the scale of any issues caused by gambling related harms in Ashfield. It is not something that can be measured easily and could lead to some difficulty making final recommendations.	
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c. The Scrutiny Research Officer be requested to circulate a copy of the Gambling Act White Paper to Panel Members as soon as published.

GOVERNMENT WHITE PAPER

At the previous meeting of the Panel, Members discussed the anticipated publication of a Gambling Reform White Paper.

The Paper is set to include restrictions on the gambling industry as part of the review of the 2005 Gambling Act amid concerns that current regulations require changes to accommodate the massive growth of online betting activities.

The White Paper was due to be published in Spring 2022 but has faced four delays including the 7 July 2022 resignation of the then Gambling Minister and a change in Prime Minister.

On 7 July 2022, Chris Philip MP, then Gambling Minister, confirmed in his resignation letter that:

"The Gambling Review is with No. 10 at the moment for final approval, containing strong measures to protect people from the ravages of gambling addiction. I have met with the families of those who have committed suicide as a result of gambling addiction, and I strongly urge you to deliver the review in full and undiluted".

On the 13 July 2022, details of alleged proposals set to be within the first draft of the White Paper were released. These included:

Affordability

- A requirement for 'passive' automatic background affordability assessments
- A net loss of £125 a month or £500 in a year triggering automatic restrictions
- · Affordability assessments to be conducted by established credit agencies
- Potential for mandatory deposit limits

Stake Limits

- 'Smart stake' limit of between £2 to £5 for online slots
- Customers who wish to stake more would need to pass further checks

Free Bets and Bonuses

- A potential ban on VIP schemes ran by betting companies
- This could include schemes such as free bets based on a customer's spend or losses

On 17 July 2022, the Government announced that loot boxes will not be within the scope of UK gambling regulation.

The Gambling Reform White Paper has still not been published. Scrutiny Panel A Members may wish to pause the Scrutiny Review: Gambling Harm until the Paper has been made

available. Full knowledge of the of any new restrictions and obligations within the White Paper may assist Members in formulating a set of recommendations for the review and subsequently presenting a final report to Cabinet.

Implications

Corporate Plan:

'Health and happiness' is a key priority set out within the Council's Corporate Plan.

Legal:

Section 349 of the Gambling Act 2005 requires the Licensing Authority to prepare and publish a statement of Gambling Licensing Policy every 3 years. The current Statement 2022 – 2025 was published in December 2021.

Finance:

There are no direct financial implications resulting from the recommendations within this report.

Budget Area	Implication
General Fund – Revenue Budget	
General Fund – Capital Programme	
Housing Revenue Account – Revenue Budget	
Housing Revenue Account – Capital Programme	

Risk:

Risk	Mitigation
Gambling Harm was added to the scrutiny work programme following the topic being identified as a key social issue that would benefit from the involvement of scrutiny members by the Centre for Governance and Scrutiny.	Scrutiny Panel A are undertaking the Scrutiny Review: Gambling Harm in conjunction with the guidance published by the Centre for Governance and Scrutiny.

Human Resources:

There are no direct HR implications resulting from the recommendations within this report.

Environmental/Sustainability

There are no direct environmental/sustainability implications resulting from the recommendations within this report.

Equalities:

There are no direct equalities implications resulting from the recommendations within this report.

Other Implications:

There are no other implications resulting from the recommendations within this report.

Reason(s) for Urgency

None.

Reason(s) for Exemption

None.

Background Papers

None.

Report Author and Contact Officer

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Report To:	SCRUTINY PANEL A
Date:	6 OCTOBER 2022
Heading:	SCRUTINY REVIEW: WASTE AND RECYCLING
Executive Lead Member:	NOT APPLICABLE
Ward/s:	ALL
Key Decision:	NO
Subject to Call-In:	NO

Purpose of Report

The purpose of this report is to introduce the Scrutiny Review: Waste and Recycling to Scrutiny Panel A. Members agreed at the previous meeting of the Panel held in July 2022 that Waste and Recycling should be added to the agenda for this meeting as an introductory report.

Recommendation(s)

Members of Scrutiny Panel A are recommended to:

- a. Note the information contained within this report.
- b. Discuss and set review terms of reference.
- c. Identify next steps needed to progress the Scrutiny Review: Waste and Recycling.

Reasons for Recommendation(s)

Waste and Recycling was added to the scrutiny work programme in June 2022 by Members of the Overview and Scrutiny Committee. It was requested by Members of Scrutiny Panel A that the review be commenced in October 2022.

Alternative Options Considered

No alternative options have been considered at this introductory stage of the review.

Detailed Information

BACKGROUND

Local authorities have a duty to arrange for the collection of household waste, and if requested, of commercial and industrial waste. A 'waste collection authority' has a duty to collect 'household waste' under the Environmental Protection Act 1990.

Household Waste

The term 'household waste' is defined within the Environmental Protection Act 1990 as being waste from:

- Domestic property, a building or self-contained part of a building which is used wholly for the purposes of living accommodation
- A caravan
- A residential home
- Premises forming part of a university or school or other educational establishment
- Premises forming part of a hospital or nursing home which are used to provide a care home service

The Controlled Waste (England and Wales) Regulations 2012 extend the circumstances in which waste should be treated as household waste to further sources, including places of worship, among others.

There can be exceptions to this duty, including where the premises are "so isolated or inaccessible that the cost of collecting it would be unreasonably high".

Local authorities can charge for the collection of household waste but only in specific circumstances. These can include:

- Household waste that is generated from certain non-domestic properties, such as universities, hospitals, and prisons
- Waste that weighs more than 25kg and cannot fit into the bin provided
- Asbestos
- Garden waste

Recycled Materials

Regulation 13 of the Waste (England and Wales) Regulations 2011 requires a waste collection authority which collects waste paper, metal, plastic, or glass to collect them separately. This duty only applies where it is both:

- Necessary to ensure that waste undergoes recovery operations in accordance with Articles 4 and 13 of the Waste Framework Directive (the basic concepts and definitions related to waste management, including definitions of waste, recycling, and recovery) and to facilitate and improve recovery
- Technically, environmentally, and economically practicable

ASHFIELD DISTRICT COUNCIL POLICY DOCUMENTS

Waste Strategy

A Waste Strategy, published in 2013, is featured on the 'Bins, Waste & Recycling' section of the Council's website. The Waste Strategy is appended to this report as **Appendix A**.

Waste Collection Policy

A 'Waste Collection Policy' revised in 2022 is included the 'Bins, Waste & Recycling' section of the Council's website. The Waste Collection Policy is appended to this report as **Appendix B**.

Corporate Plan 2019 – 2023

The Council's Corporate Plan 2019 – 2023 sets out 'Cleaner and Greener' as one of the six key priorities.

The vision for the Cleaner and Greener priority is set out as:

'By 2023 we will create a cleaner and greener Ashfield, enabling communities and businesses to thrive in a clean and tidy District, minimising waste and recycling more.

Ashfield is pro-active in encouraging more recycling, tackling environmental crime and finding innovative ways of delivering services that are responsive to the needs of our residents, visitors, and businesses.

By working with our communities and businesses, the Council is better able to understand what matters and to shape services to help people enjoy living, visiting, and working in Ashfield'.

Key projects, programmes, and initiatives are included as part of the Cleaner and Greener priority. These include, among others:

Street Cleanliness

- Deliver one Big Ashfield Spring Clean initiative annually
- Combat fly tipping through joint working and educational campaigns, enforcement, and sting operations

Environment

- Launch our Environmental Charter
- Work with and influence community volunteers and local businesses to help with the environment to encourage an increase in ownership of community open spaces

Waste and Recycling

- Respond to the government waste strategy and refine the Council's approach
- Deliver a programme of waste and recycling education in schools

Desired outcomes are also identified as part of the Cleaner and Greener priority. These include, among others:

- Improved public perception that Ashfield is a cleaner and more attractive place
- Improved recycling rates

GARDEN WASTE COLLECTION

Residents in Ashfield can sign up to have garden waste collected for £28 a year. Upon signing up, residents are given an extra bin with a brown or black lid. These bins are collected fortnightly between March and December. Residents can request extra garden waste bins at £14 each per year.

The following can be put in the garden waste bin:

- Grass cuttings
- Hedge trimmings
- Leaves
- Twigs
- Plants and weeds
- Cut flowers

The following should not be put in the garden waste bin:

- Soil, turf, stones, or rubble
- Garden ornaments or plant pots
- Food or animal waste
- Vacuum cleaner waste or ash
- DIY rubbish
- Timber or sawdust

In the Government's 2019 Consultation on Consistency in Household and Business Recycling Collections in England, it asked for views on whether households generating garden waste should be provided with access to a free collection service with a minimum fortnightly collection of 240 litre capacity. The July 2019 Executive summary and Government response stated that the Government would give further consideration to the costs and benefits of these measures before making a final decision.

TERMS OF REFERENCE AND NEXT STEPS

Below is a blank terms of reference template that is used for all scrutiny reviews. Scrutiny Panel A Members are asked to consider each heading within the template and set terms of reference for the Scrutiny Review: Waste and Recycling.

Broadly, Panel Members are asked to identify the specific areas within the Waste and Recycling topic to focus on as part of the review process. Furthermore, Members should ascertain what steps need to be taken to progress the review. This could include identifying any key witnesses to be invited to a future meeting, relevant information and evidence needed, and setting up additional meetings such as a task and finish group.

Review Topic	Waste and Recycling
Review Group	Scrutiny Panel A
Officer Support	Scrutiny Research Officer, Service Manager – Scrutiny and Democratic Services, Democratic Services Officer

Rationale	
Purpose/Objectives	
Indicators of Success	
Methodology/Approach	
Witnesses/Experts	
Sources of Evidence	
Site Visits	
Evidence Sources for Views of Stakeholders	
Resources Requirements	
Barriers/Risks	

Implications

Corporate Plan:

Panel Members will examine the Council's Corporate Plan to understand the set priorities relating to the Scrutiny Review: Waste and Recycling.

Legal:

There are no direct legal implications resulting from the recommendations within this report.

Finance:

There are no direct financial implications resulting from the recommendations within this report.

Budget Area	Implication
General Fund – Revenue Budget	None.
General Fund – Capital Programme	
Housing Revenue Account – Revenue Budget	
Housing Revenue Account – Capital Programme	

Risk:

No risks have been identified at this introductory stage of the review process.

Risk	Mitigation

Human Resources:

There are no direct HR implications resulting from the recommendations within this report.

Environmental/Sustainability

There are no direct environmental or sustainability implications resulting from the recommendations within this report.

Equalities:

There are no direct equalities implications resulting from the recommendations within this report.

Other Implications:

There are no other implications resulting from the recommendations within this report.

Reason(s) for Urgency

None.

Reason(s) for Exemption

None.

Background Papers

None.

Report Author and Contact Officer

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Ashfield District Council Waste Strategy Statement 2013

Our Purpose

Ashfield District Council is committed to delivering excellent waste services to its residents. Through understanding what matters to them we have determined that the purpose of our service is to:

Help people dispose of their waste responsibly and in a sustainable way

In fulfilling this purpose Waste Services contributes to the Council's wider corporate priority of increasing 'community responsibility for an attractive and safe environment'

Current position

The Council collects waste from 52,000 properties within Ashfield, collecting and supporting the recycling, recovery and disposal of 46,000 tonnes of waste per year. Specific services provided include:

- An alternate weekly residual and recycling collection service to all residential properties.
- A 4-weekly glass recycling collection service.
- Four recycling bring sites within local town centres.
- A Trade Waste collection service for over 600 local businesses.
- A chargeable Garden Waste collection for 14,000 subscribers.

For residents with additional waste disposal requirements we provide ad-hoc services which include a free clinical waste collection and a charged bulky waste service for larger items that require recycling or disposal.

Current performance

- 2012/13 Recycling and Composting Rate: 33.65%
- Cost per household per collection: £44.92
- 87% of residents agree the Council's waste collection service makes it easy for them to dispose of their waste responsibly (Citizen's Panel 2012)
- 89% of residents agree the Council's waste collection service makes it easy for them to recycle (Citizen's Panel 2012)

Our principles – the way we work

1. We will do our best to get things right the first time, but if things do go wrong we will put things right at the earliest opportunity.

- 2. We will support environmental services in keeping the district clean and tidy; ensuring we do not cause any environmental issues and by reporting any issues we do see.
- 3. We will talk to our residents to understand their specific waste collection requirements and tailor our services based on what matters to them.
- 4. Our crews will take ownership of issues within their rounds, finding solutions themselves to issues like contamination or missed collections. They will pull expertise and resources from across the Authority and see issues through to a positive conclusion.

Our vision for the future is to:

- Optimise our refuse rounds to make them more efficient, including utilising convenient, safe and local disposal points for all waste streams.
- Allocate refuse teams to defined geographical areas within the district, enabling service improvements through better feedback and improved local knowledge. All twin bin crews will collect the same waste stream each week.
- Help businesses recycle their waste by providing a district wide fortnightly trade waste recycling service.
- Explore new and innovative ways of reducing waste to landfill, including the potential to divert textiles, food waste, nappies and other recyclable/reusable materials from the residual bin.
- Work with Nottinghamshire County Council and partners to reduce residual waste, increase recycling and provide a sustainable waste disposal solution for Nottinghamshire.
- Work with Nottinghamshire County Council and the six other district councils to identify opportunities for more effective partnerships and sharing of services, with a view to increasing efficiency and value for money.
- Explore ways of increasing income to the Authority through trade, garden and bulky waste collections.
- Liaise with Ashfield Homes and private landlords to combat the contamination of recyclable material.



Waste Collection Policy

REVISED 2022

Introduction

Ashfield District Council is committed to delivering excellence in its provision of waste services to its residents. Through understanding what matters to residents we have determined that the purpose of our service is to help people dispose of their waste responsibly and in a sustainable way. In fulfilling this purpose Waste Services contributes to the Council's wider corporate priority of 'increasing community responsibility for an attractive and safe environment'.

For further information or to apply for any of the services outlined in this policy residents can:

- email environment@ashfield.gov.uk
- call 0800 183 8484

Contents

Cor	ntents	2
1.	Presenting Bins for Collection	
2.	Support for Health Conditions	4
Δ	ssisted Collections	4
N	Nedical Waste	4
3.	Waste Bins	4
Δ	dditional waste receptacles	4
F	Replacement waste bins	4
4.	Bin Provision	5
C	General Waste	5
Е	sins Not Required	5
5.	Missed Collections	6
What	exactly can go in the 'green lidded' recycling bins?	7

1. Presenting Bins for Collection

Bins must be presented at the kerbside by 6am on the scheduled collection day.

Although rounds are generally undertaken in a similar order from week to week, bins may be collected at any time from 6am. Collection times can be influenced by breakdowns, traffic flow, adverse weather, etc.

Waste must be presented in the correct receptacle as set out in the table below;

Green Lidded Bin	Red Lidded Bin	Black/Brown Lidded Bin	Blue Lidded Bin
Dry recyclables	General waste/non-	Garden waste	Mixed glass bottles
	recyclable waste	(No food)	and jars only

Where recyclables are not presented in the correct bin crews will not collect the waste and will notify the resident by placing a hanger on the bin. The non-compliant waste should be completely removed and the bin presented for collection on the next scheduled collection day. Persistent contamination may result in enforcement action being taken. Residents can request support from a Waste Advisor to help them manage their waste more effectively.

Waste must be contained within the bin with the lids closed.

Additional general (red-lidded bin) waste will not be collected, except on the first general waste collection after Christmas and during special projects delivered at specific times, such as Spring Clean. One standard bin bag of side waste will be collected.

Additional dry recyclable (green-lidded bin) waste will be collected throughout the year where it is safe to do so and where it is contained appropriately (e.g. in a cardboard box). Additional green-lidded bins may be requested if this is a regular occurrence.

Additional garden (brown-lidded bin) waste will not be collected. Extra garden waste bins can be supplied at a discount and a quotation can be provided for additional one-off collections of garden waste.

Additional glass bottles placed at side of the blue lidded bin will be collected so long as they are presented in a suitable, robust container. Additional bins will be supplied on request.

2. Support for Health Conditions

Assisted Collections

Residents who have health or mobility restrictions can apply for assisted collections. Applications will be assessed, and where granted, arrangements will be made for crews to collect and return bins to the resident's property.

Residents with assisted collections are required to ensure the crews have access to the bins, e.g., leaving gates unlocked on collection day.

Medical Waste

Residents with medical conditions that generate additional general, or recycling waste may apply for extra capacity. Where the waste is infectious a separate clinical waste collection will be provided. An on-demand sharps collection service is also provided.

3. Waste Bins

Additional waste receptacles

Should residents repeatedly generate additional recyclable waste, an additional recycling bin may be requested. If collection crews recognise that residents are frequently leaving recyclable side waste, they will request that a Waste Advisor makes contact with the resident to offer an additional recycling bin.

Residents may contact Waste Services at any time to discuss additional general waste capacity needs. An advisor will consider each case and help to find the best solution to their issue. The Council currently provides a chargeable bulky waste collection service for additional general waste items and will continue to do so.

Replacement waste bins

Any defective bins will be repaired where possible. Bins that cannot be repaired or are beyond use through fair wear and tear will be replaced free of charge.

Missing, stolen or wilfully damaged general waste bins will be replaced at a charge of £26 which will be reviewed annually. This is to cover the costs of purchasing and delivering a new bin.

The Council is committed to recycling and provides replacement recycling bins free of charge.

4. Bin Provision

General Waste

In normal circumstances households with 4 or less permanent occupants will be provided with one red lidded bin of 180 litres capacity for disposal of general waste.

Households may apply for additional general waste capacity subject to the number of occupants detailed in the table below. Proof of occupancy will be required, and a waste audit may be carried out at any time to ensure full participation in all recycling schemes. Failure to comply may result in additional capacity being withdrawn.

The following table sets out the maximum general waste capacity available to households with 5 or more permanent occupants.

Number of residents in household	Bin capacity (litres)
5	1 x 240
6	2 x 180
7	2 x 180
8	1 x 240 + 1 x 180
9	1 x 240 + 1 x 180
10	2 x 240

Bins Not Required

Residents should contact Waste Services to arrange collection of any unwanted additional bins.

The Council reserves the right to remove any additional bins from households whose circumstances have changed so that they no longer qualify for additional capacity.

The Council always seeks to ensure that all Ashfield residents have the correct capacity for their waste. Where additional bins are being utilised by a particular property which have not been authorised, they will be removed.

5. Missed Collections

No return will be made to bins that have been reported as 'not out' by the collection crew.

Where a resident reports a bin as 'missed' and no report has been made by the crew we will endeavour to return to empty the bin within 3 working days.

What exactly can go in the 'green lidded' recycling bins?



Newspapers & Magazines

Junk Mail, Leaflets & Paperwork Catalogues & Phone **Directories**

Card & Cardboard Packaging







Drinks Cans



Food Tins

No other metal items are accepted at the Materials Recycling Facility.



Plastic Drinks Bottles

Plastic Toiletry **Bottles**

Product Bottles

Plastic Cleaning Yoghurt Pots and Margarine Tubs

No other plastic items are accepted at the Materials Recycling Facility.

Please ignore the recycling symbols on other plastic items. Whilst they may be recyclable, unfortunately no facilities or end markets exist locally for us to use.